

TELEDEX LLC LIFETIME LIMITED WARRANTY



THE INDUSTRY'S ONLY LIFETIME LIMITED WARRANTY FOR ANALOG HOTEL TELEPHONES (except Pearls)

OUR WARRANTY TO YOU

Subject to the terms and conditions of this Warranty, Teledex LLC warrants that, as long as the initial registered end user owns it, this telephone will perform according to Teledex LLC's published specifications. If this telephone fails to perform to our specifications at any time during the warranty period, we will, at our option, repair or replace this telephone at no additional charge, except as set forth below. Repair parts or replacement telephones may be either new or reconditioned. All replaced parts and replaced telephones become our property. Teledex LLC reserves the right to replace a telephone with a compatible later model with at least equivalent performance or refund a sum not to exceed Teledex LLC National Account Pricing enforced at time of original purchase.

HOW TO REGISTER

Please complete the Lifetime Limited Warranty Registration Card provided with your telephones and return it to TELEDEX LLC at the address shown on the Registration Card within 45 days after the initial end user receives the telephone. Registration of your warranty will enable us to serve you better in the event you need warranty service.

WARRANTY EXCLUSIONS

This warranty does not cover, or may be voided by, the following:

- Teledex telephones sold and shipped prior to April 1, 2000
- Any telephones sold prior to April 1, 2000 that have been shipped after March 31, 2000 to the customer as a result of service or repair
- Any special costs or special requirements of jurisdictions other than the United States.
- Any damage resulting from abuse or misuse (i.e. liquid spills, abuse, or customer modification - warranty label broken) of the telephone
- Any damage caused by failure to follow operating or installation instructions provided with the telephone
- New faceplates or damage to the faceplate or discoloration of the telephone
- Any damage resulting from improper connection of the telephone to other equipment
- A telephone used in a harsh or corrosive environment
- Incompatibility with anything other than the PBX for which the telephone was purchased
- Cords, connectors and replaceable batteries
- Force majeure
- Damages in transit
- Any damage resulting from unauthorized modification or repair of the telephone
- Costs incurred in removing the telephone; shipping the telephone to TELEDEX LLC for repair or replacement, including without limitation customs duties or other import or export charges; costs of reinstallation of the telephone; excess shipping costs incurred by TELEDEX LLC if the customer requests express shipping of a repaired telephone, replacement telephone or repair parts.
- ExpressNet equipment, Pearl, Pearl S, B Series or VoIP telephone models
- Unauthorized modification of telephones covered under this warranty will void the terms of this warranty, including replacement of handsets with handsets not manufactured by Teledex.

NON-TRANSFERABILITY

This limited warranty is directed solely to the initial registered end user and is transferrable by the initial purchaser only with the prior written consent of TELEDEX LLC.

TELEDEX LLC EXPRESSLY DISCLAIMS ALL WARRANTIES TO THE BUYER EXCEPT THE LIMITED WARRANTY SET FORTH HEREIN, INCLUDING, WITHOUT LIMITATION, ANY AND ALL IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

IF THIS TELEPHONE DOES NOT PERFORM ACCORDING TO SPECIFICATIONS AS WARRANTED ABOVE, THE BUYER'S SOLE REMEDY SHALL BE REPAIR OR REPLACEMENT AS PROVIDED ABOVE. IN NO EVENT WILL TELEDEX LLC BE LIABLE TO BUYER OR ANY OTHER PARTY FOR ANY DAMAGES, INCLUDING LOST PROFITS, LOST REVENUE, LOSS OF USE OR COST OF SUBSTITUTE EQUIPMENT ARISING OUT OF THE USE OR INABILITY TO USE THIS TELEPHONE, EVEN IF THE BUYER HAS ADVISED TELEDEX LLC OF THE POSSIBILITY OF SUCH DAMAGES.

IN NO EVENT SHALL ANY LIABILITY OF TELEDEX LLC TO THE BUYER OR ANY OTHER PARTY IN CONNECTION WITH THE TELEPHONE EXCEED THE PURCHASE PRICE OF THE TELEPHONE.

THIS LIMITED WARRANTY GIVES THE BUYER SPECIFIC LEGAL RIGHTS. THE BUYER MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM JURISDICTION TO JURISDICTION.

TELEDEX RESERVES THE RIGHT TO TERMINATE OR MODIFY THIS WARRANTY PROGRAM AS TO PRODUCTS SOLD AFTER SUCH TERMINATION OR MODIFICATION.

