

# SINGLE LINE TRIMLINE TELEPHONE SET

**USERS GUIDE** 

# INTRODUCTION

Congratulations on the purchase of your TeleMatrix Trimline telephone. This telephone is a precision electronic device designed and manufactured with the highest quality components and workmanship that requires minimum maintenance. please be sure to read the contents in this user's guide to become familiar with its features and functionality.

# CONTENTS

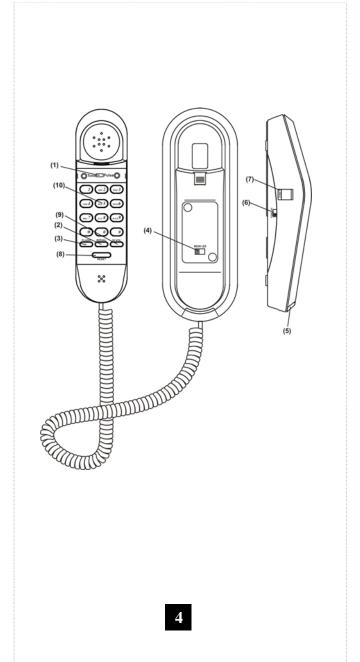
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## **FEATURES**

- Single Line Operation
- Tone/Pulse Dialing (selectable)
- Message Waiting Lamp (90VDC Neon)
- Convenient Data Port
- Handset Volume Control
- Flash Function (600mS)
- Dial In Handset
- Last Number Redial
- Hi/Low Ringer Volume Control
- Desk Or Wall Mountable
- Secured, Permanent Mounting Option
- Fully Modular
- Haring Aid Compatible
- 90VDC Neon or low Voltage LED Selectable Selectable Message waiting

# CONTROLS



## **DEFINITION OF CONTROLS**

#### 1. Tone/Pulse Switch

Used to select touch-tone or rotary pulse dialing.

#### 2. Redial key

Used to automatically re-dial the last number dial.

#### 3. Flash Key

Provide a 600mS time line break.

#### 4. Message waiting selector switch

Select optional 90VDC Neon or low voltage LED message waiting.

#### 5. Message Waiting Lamp

Visual indicator to tell you that a message is waiting or that the line is ringing.

#### **6. Ringer Volume Control**

Switch to adjust the loudness or the ringer.

#### 7. Data Port

Used for plugging in a laptop, modem, fax, etc.

#### 8. Line Reset Key

Used to reset the line to place another call.

#### 9. Handset Volume Control

Amplifies the volume of the receiver.

#### 10. Dialpad

Large keys used for outbound dialing.

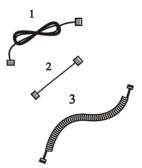
## Caution

- Never install telephone wring during a lightning storm.
- Never install telephone jacks in wet location unless the jack is specifically designed for wet locations.
- Never touch un-insulated telephone wires or terminal unless the telephone line has been disconnected at the network interface.
- Use caution when installing or modifying telephone lines.

#### **Parts Checklist**

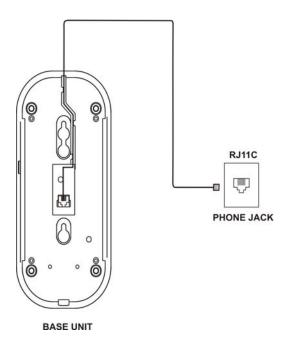
The following parts are packaged with your TeleMatrix Trimline Telephone:

- 1. 15-foot Modular telephone line cord.
- 2. 3-inch Modular telephone line cord.
- 3. 10-foot Modular coiled handset cord.



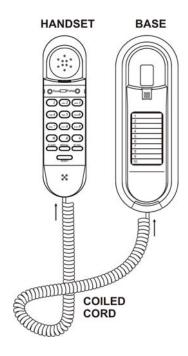
## **Connecting The Line Cord**

Plug one end of the 15-foot modular telephone line cord into the receptacle on the bottom of the base unit. Route the cord through the cord channel provided. Plug the remaining end of the line cord into a standard telephone outlet.



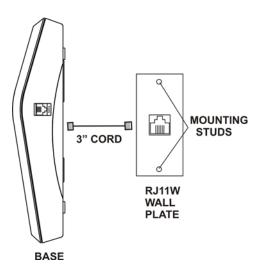
## **Connecting The Handset Cord**

Plug one end of the modular coiled handset cord into the receptacle located on the left side of the base unit. Plug the remaining end into the receptacle on the handset.



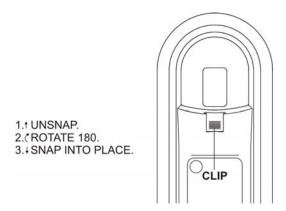
#### **Wall Mounting**

The TeleMatrix Trimline telephone can be wall mounted to a standard telephone wall jack plate. Using the 3-inch line cord, plug one end into the receptacle on the bottom of the base unit. The remaining end will plug into the wall jack. Carefully align the slots on the bottom of the base unit with the wall mount studs on the jack plate. Once aligned, slide the base unit onto the studs and snap the base unit into place.



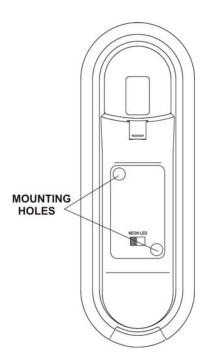
## **Handset Retaining Clip**

The handset retaining clip must be activated to hold the handset when wall mounting the telephone. To activate, remove the clip, rotate it 180° and snap it back into place.



## **Secure Mounting Option**

The TeleMatrix Trimline base unit can be permanently attached to the wall using screws. This mounting option is ideal for areas requiring security. Underneath the index card are (2) mounting holes. To locate, remove the clear plastic overlay and the paper index

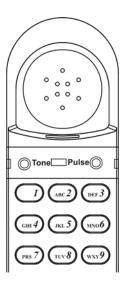


## **SWITCH SETTING**

#### **Tone/Pulse Switch**

The Tone/Pulse switch is located underneath a cover plate located on the handset. Use a sharp pointer to remove the switch cover plate to expose the switch.

Set the switch to the proper dialing mode that is compatible to your line service. If your lines are equipped with "touch-tone" service, set the switch to the "Tone" position. If you do not have "touch-tone" service, set the switch to the "pulse" position. The "Pulse" setting will electronically simulate rotary dialing.



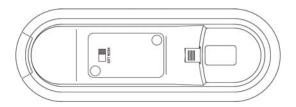
## **SWITCH SETTING**

## **Message Waiting Switch**

This telephone is standard equipped to support eight high voltage (90VDC Neon) or low voltage (LED) Message waiting systems, A selector switch is provided underneath the faceplate for security. The options are:

NEON = 90 VDC NEON LED = LOW VOLTAGE

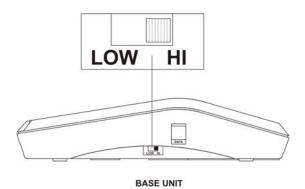
Note: The switch is factory set to the "Neon" position.



## **SWITCH SETTINGS**

## **Ringer Volume Control Switch**

There is a slide switch located on the right side of the base unit that is used to adjust the loudness of the ringing sound. A "low" and "high" setting are provided. Select the desired loudness by sliding the switch in the appropriate position.



## **CARE & MAINTENANCE**



Keep the telephone dry. If it gets wet on the outside, wipe it dry immediately. Liquids might contain minerals that can corrode the electronic circuits. Do not touch the unit if submerged in water. Call for assistance.



Use and store the telephone only in normal temperature environments. temperature extremes can shorten the life of electronic devices, damage batteries, and distort or melt plastic parts. Avoid direct sunlight.



Keep the telephone away from excessive dust and dirt that can cause premature wear of parts.



Wipe the telephone with a damp cloth occasionally to keep it looking new. Do not use harsh chemicals, cleaning solvents, or strong detergents to clean the unit.

## SERVICE INFORMATION

When problems arise during installation or service that cannot be resolved using this or related documents, contact the TeleMatrix Priority Care Department, Monday through Friday, 8:30a.m. - 4:30p.m. MST:

Toll Free: 1-800-462-9446 Direct: 719-638-8821 Fax: 719-638-8815 www.telematrixusa.com

Many times a problem is either installation or user related. Please contact TeleMatrix PRIOR to sending a telephone to our service center for repair. In the unlikely event that a factory repair is necessary:

- 1. Include a brief description of the problem that you are experiencing.
- 2. Include a proof of purchase for a repair under warranty.
- 3. Send the telephone prepaid by UPS or Parcel Post, insured to:

TeleMatrix, Inc. Priority Care Center 5025 Galley Road Colorado Springs, Colorado 80915

TeleMatrix will pay return postage on the repaired telephone. Allow 2-3 weeks for delivery. When immediate replacement is required, see our FastLane replacement policy on our internet site.

## FCC REQUIREMENTS

- 1. The Federal Communications Commission (FCC) has established Rules which permit this device to be directly connected to the telephone network. Standardized jacks are used for these connections. This equipment should not be used on party lines or coin lines.
- 2. If this device is malfunctioning, it may also be causing harm to the telephone network: this device should be disconnected until the source of the problem can be determined and until repair has been made. If this is not done, the telephone company may temporarily disconnect service.
- 3. The telephone company may make changes in its technical operations and procedures: if such changes affect the compatibility or use of this device, the telephone company is required to give adequate notice of the changes.
- 4. If the telephone company requests information on what equipment is connected to their lines, inform them of:
- (a) The telephone number that the unit is connected to.
- (b) The ringer equivalence number.
- (c) The USOC jack required, and
- (d) The FCC Registration Number.

Items (b) and (d) are indicated on the label. The ringer equivalence number (REN) is used to determine how many devices can be connected to your telephone line. In most areas, the sum of the REN's of all devices on any one line should not exceed five (5.0). If too many devices are attached, they may not ring properly.

#### **Service Requirements**

5. In the event of equipment malfunction, all repairs should be performed by our company or an authorized agent. It is the responsibility of users requiring service to report the need for service to our Company or to one of our authorized agents Service can be facilitated through our office at:

TeleMatrix, Inc. 5025 Galley Road Colorado Springs, CO. 80915 800-462-9446 719-638-8821

## WARRANTY

# STATEMENT OF LIMITED WARRANTY

TeleMatrix, Inc. (TMX) warrants to its [original end customer] [purchaser] that Spectrum, Spectrum Plus and Marquis branded products manufactured by TMX are free from defects in materials and workmanship for five (8) years after the date of purchase, and Regenory branded products manufactured by TMX are free from defects in materials and workmanship for three (3) years after the other products for which the warranty period shall be one (1) year. Handset batteries, either Nicd or NIMH, used in TMX cordiess products. If a product fails this warranty during the warranty period. TMX will, at it softlon, either replaid or replace the defective product or parts, or deliver replacements for operators or parts on an exchange basis at no additional charge to the customer except as set forth below. Repair parts or replacement products may be either new or reconditioned. Products or parts returned to TMX under this warranty will become the property of TMX. Warranties on products repaired by TMX expire at the termination of the original warranty period.

This limited warranty does not cover:

- Products or parts which are damaged, abused or misused;

- Any damage resulting from improper installation, maintenance or operation of the product;

  Damage resulting from unauthorized modification or repair of the product, or from improper connection of the product to other equipment;

  Cords, connectors and replaceable bateries;

  Damage resulting from the TMX repair fateries;

  Pange from trinsit to the TMX repair fateries;

  Any product or part unless proof of date of purchase is submitted with the product when returned for warranty repair; or

  Costs incurred by the customer in removing and shipping the product to TMX for repair or replacement, and costs of reinstallation of the 1. 2. 8. 4. 3. 3. 7.

The cost and risk of loss or damage for sending the product to TMX will be borne by the customer

Products or parts which are not owned and used by the original end user customer.

TMX EXPRESSLY DISCLAIMS ALL WARRANTIES EXCEPT THE LIMITED WARRANTY SET FORTH HEREIN, WHICH IS THE SOLE AND EXCLUSIVE WARRANTY OF THE PRODUCT, AND IS IN LIEU OF ALL OTHER WARRANTIES, WHETHER ORAL OR WRITTEN, EXPRESS OR IMPLIED, OR STATUTORY. THERE ARE NO IMPLIED, WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOS, THE CUSTOMER'S SOLE REMEDY UNDER THE TMX WARRANTS SHALL BE REPAR OR REPLACEMENT AS PROVIDED ABOVE. IN NO EVENT WILL TMX BE LIABLE TO CUSTOMER OR ANY OTHER PARTY FOR ANY INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING, WITHOUT LIMITATION, DAMAGES OF LOST PROFITS, LOST REVENUES, LOSS OF USE OF FACILITIES OR EQUIPMENT, OR COST OF SUBSTITUTE EQUIPMENT AND SOLED THE POSSIBILITY OF SUCH DAMAGES. TMX LIABILITY FOR DAMAGES SHALL NOT EXCEED THE PURCHASE PRICE OF THE DEFECTIVE PRODUCT.

This limited warranty is non-transferable without the prior written approval of TMX. It gives the customer specific legal rights. The customer may have other rights writin vary under local law. Some jurisdictions may not allow limitations on the term of an implied warranty or exclusions or limitations of incidental or consequential damages.