

H2000 and H2000VRI
Telephone User Guide



Unpacking your phone

This package should contain the following:

- Telephone base unit
- Telephone handset unit
- Coiled handset cord
- Straight line cord

Installation

The H2000 and H2000-VRI telephones are designed for use behind a registered PBX system. The telephone user or system installer must supply an RJ-11 modular wall jack to connect this telephone to the PBX system. The PBX “station port” type must be “Industry Standard Analog” or “POTS.” This telephone cannot be used with “digital” PBX station ports.

Insert one end of the coiled handset cord into the jack on the BOTTOM END of the base unit. Insert the other end of the cord into the jack on the BOTTOM END of the handset. The handset of the unit should now be placed into the base of the unit. Connect the straight line cord from the wall jack to one of the line jack located underneath the base unit.

Lift the handset. A dial tone should be heard in the receiver.

Explanation of Controls

- (1) **Ringer Volume** – Adjusts ringer volume to LOW or HI. Located on the left side of the phone near the dataport.
- (2) **Hearing-aid Compatible Handset**
- (3) **Handset Jack** – Modular jack to connect coiled handset cord from handset to base unit.
- (4) **Data Port** – Provides access to the telephone line for optional connection of modem, fax, or answering machine. Located on the left side of the phone near the ringer control.

(5) **Dialing Keys** – 0 – 9 dialing keys.

(6) **VOL switch** – Volume control switch on the handset steps through the three available handset volume levels [Normal – Medium – High].

(7) **Visual ringing indicator** – Indicates phone is ringing or a message is waiting. Responds to NEON/90V message waiting light format. (H2001-VRI model only)

Using the H2000 and H2000-VRI telephones:

To place a call: Lift the handset, then dial the number desired.

To answer a call: Lift the handset.

Adjusting Handset Volume

Press the [VOL] key. Each press of [VOL] moves to the next of three possible settings of [Low – Medium –High], and repeats back to Low volume on the fourth press. Adjust as desired.

Adjusting Ringer Volume

The ringer volume control switch is located on the left side of the telephone. There are two ringer volume settings, high and low. Adjust as desired.

Required FCC Notice

This equipment complies with Part 68 of the FCC rules and the requirements adopted by the ACTA. On the bottom of this equipment is a label that contains, among other information, a product identifier in the format US:AAAEQ##TXXXX. If requested, this number must be provided to the telephone company.

The REN is used to determine the number of devices that may be connected to a telephone line. Excessive RENs on a telephone line may result in the devices not ringing in response to an incoming call. In most but not all areas, the sum of RENs should not exceed five (5.0). To be certain of the number of devices that may be connected to a line, as determined by the total RENs, contact the local telephone company. The REN for this telephone is part of the product identifier that has the format US:AAAEQ##TXXXX. The digits represented by ## are the REN without a decimal point (e.g., 03 is a REN of 0.3).

If this equipment causes harm to the telephone network, the telephone company will notify you in advance that temporary discontinuance of service may be required. If advance notice isn't practical, the Telephone Company will notify you as soon as possible. Also, you will be advised of your right to file a complaint with the FCC if you believe it is necessary.

The Telephone Company may make changes in its facilities, equipment, operations, or procedures that could affect the operation of this telephone. If this happens, the Telephone Company will provide advance notice in order for you to make the necessary modifications in order to maintain uninterrupted service.

If you experience trouble with this telephone, please contact Scitec, Inc. at (217) 384-6041 for repair or warranty information. If the trouble is causing harm to the telephone network, the Telephone Company may request that you remove this equipment from the network until the problem is resolved.

The customer can do the following repairs: replacement of cords or handset; replacement of window for telephone number.

Connection to party line service is subject to state tariffs. Contact the state public utility commission, public service commission or corporation commission for information.

This telephone cannot be used on Telephone Company provided coin service.

If your home has specially wired alarm equipment connected to the telephone line, ensure the installation of the H2000 and H2000-VRI telephone does not disable your alarm equipment. If you have questions about what will disable alarm equipment, consult your telephone company or a qualified installer.

This equipment is hearing aid compatible.

If the H2000 and H2000-VRI is used with a leased system, permission of the owner of the equipment must be obtained for connection of the telephone because modification of the host system is often required.

Jacks

A plug and jack used to connect this equipment to the premises wiring and telephone network must comply with the applicable FCC Part 68 rules and requirements adopted by the ACTA. A compliant telephone cord and modular plug is provided with this product. It is designed to be connected to a compatible modular jack that is also compliant. See installation instructions for details.

The H2000 and H2000-VRI telephones use RJ11C USOC standard modular jacks.



Warranty

Scitec, Inc. ("Scitec") warrants your H2000 or H2000-VRI to be free from defects in material and workmanship for a period of ninety (90) days from the date of purchase.

This warranty applies only to the original purchaser, and only to products employed in normal use and service in standard commercial offices, schools/universities, hotel/motel guest rooms, healthcare facilities, and/or residences.

This Warranty is only valid for merchandise purchased directly from Scitec or from an authorized Scitec dealer or distributor.

If this product is found to be defective within the terms of this warranty, Scitec's only obligation -- and your exclusive remedy -- is the repair or replacement of this product, at Scitec's discretion, provided that the product has not been damaged through misuse, abuse, accident, modification, alteration, neglect or mishandling.

This warranty shall not apply to any product found to have been improperly installed, configured, or used in any way not in accordance with the instructions supplied with this product.

For repair or replacement, please call Scitec at (217) 384-6041 to request a "Return Authorization Form." A simple one-page form and complete instructions will be sent to you, to be filled out and returned to Scitec. You will be asked to describe the failure symptoms of your telephone, provide the date purchased (and proof of purchase date if requested), and provide the name of the Scitec dealer or distributor from which the telephone was purchased. The completed form may then be faxed or mailed back to Scitec. Then, when your return authorization request has been approved, Scitec will contact you with a "Return Authorization Number" which must be clearly placed on the outside of the box that you use to return your telephone. You, the customer, are responsible for paying all shipping costs to return your defective product to Scitec. Scitec then pays for shipping the repaired or replaced product back to you.

Please note that Scitec will not accept, repair, or replace any products returned without a "Return Authorization Number." Any such product sent to Scitec without a "Return Authorization Number" will either be returned *at the customer's expense* or be disposed of.

Scitec does not warrant and specifically disclaims any warranty, whether express or implied, of the fitness for a particular purpose other than the warranty contained herein. No implied warranty on this product, created by state law, shall extend beyond the term of this warranty unless such law otherwise provides.

Scitec specifically disclaims any liability and shall not be liable for any consequential or incidental loss or damage, including but not limited to damages to any equipment with which this product is used. Some states do not allow the exclusion or limitation of incidental or consequential damages so the above limitations or exclusions may not apply to you.

No agent, representative, dealer or employee of Scitec has the authority to increase or alter the obligations or terms of this Warranty. This Warranty gives you specific legal rights and you may have other rights, which vary from state to state.



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